

AUG 24 2005

PATENT

Docket No. RSW920000026US1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

INVENTORS:

Carl T. Anderson, Gregory F. Bush,
Michael Faoro, Susan E. Kahler, Alberta Lee,
Janet L. Leskovec, Susan E. Liles,
Lynn Percival and Keith A. Wells

APPLICATION NO.

09/592,387

FILED:

June 12, 2000

Examiner: T. Chuong

CASE NO.

RSW920000026US1

Group Art Unit: 2179

TITLE:

USER ASSISTANCE SYSTEM

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this correspondence, along with any paper indicated as being enclosed, are being facsimile transmitted to Examiner T. Chuong in Art Unit 2179 to 571 273 8300 on August 24, 2005.

August 24, 2005

Date


Lynn M. White

Commissioner of Patents

MAIL STOP AF

P.O. Box 1450

Alexandria, VA 22313-1450


Petition for Extension of Time Under 37 CFR 1.136(a)

Sir:

It is hereby requested that the term to respond to the Examiner's Action of May 9, 2005 be extended one month, from August 9, 2005 to September 9, 2005.

The Commissioner is hereby authorized to charge the extension fee and any additional fees associated with this communication to Deposit Account No. 09-0461. A duplicate of this letter is attached.

Respectfully submitted,


Mark D. Simpson
(Registration No. 32,942) 8/14/05

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